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# Information Services

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We provide practical information to students, graduates, or fans of Charles University relating to life at the university. Our info line answers dozens of calls every day from the Czech Republic and abroad, and we handle a similar amount of e-mails. We communicate with you on Facebook and Messenger. You can also visit us in person at Celetná 13. We communicate in Czech and English. However, our services do not only provide answers – we are active guides, we know what is going on, and we prepare all information to cover your specific needs. **We are the centre of Charles University.**

- Your questions
- Information materials
- Instructions