FAQ

What is the MultiSport card?
The MultiSport card is a benefit for use during employees’ free time, which guarantees free or discounted admission on a daily basis to more than 1,700 relaxation and exercise facilities in 300 cities and towns in the Czech Republic and Slovakia. During the year you can choose from more than 260 different activities.

For whom is the MultiSport card is intended?
The card is intended for half- or full-time employees, and therefore it is not intended for employees with less of a schedule or for persons working based on an Agreement on Work Performance, an Agreement on Work Activity or another form of cooperation.
When can I join the programme?
You can join the programme quarterly, specifically during the following periods:

- from 1/4/2020 no later than 13/3/2020
- from 1/7/2020 no later than 15/6/2020
- from 1/10/2020 no later than 15/9/2020, etc.

When can I unsubscribe from the programme?
You can unsubscribe from the programme quarterly*, specifically during the following periods:

- by 1/4/2020 no later than 13/3/2020
- by 1/7/2020 no later than 15/6/2020
- by 1/10/2020 no later than 15/9/2020, etc.

* In the event of injury or long-term work disability, the programme can be unsubscribed from by the end of a given month, even if that falls outside of one of the specified periods. In such a case, it is necessary to promptly notify the programme coordinator Ing Edita Badalcová from UK Point at the email address edita.badalcova@ruk.cuni.cz.
How can I sign up for the paid programme?
If you are interested in joining the paid programme, then you must register at https://multisport.formstack.com/forms/univerzitakarlova by above mentioned dates (registration is binding!) and deliver the printed, completed, and signed documentation (see below) to the UK Point in Celetná 13, 110 00 Prague 1.

The MultiSport card will always be ready at the UK Point during regular operating hours at least 5 business days before the start of its validity. The card can be picked up at any time thereafter. The UK Point’s operating hours can be found at https://www.cuni.cz/UK-3249.html.

Important notice: If you register for the paid programme and in the subsequent period you are no longer interested in the card, then you will need to unsubscribe by the deadlines specified above! The card will be automatically issued for an indefinite period of time, and deductions from wages shall occur whether or not you use the card. Simply stopping use is not enough to cancel the card, you will need to unsubscribe from the programme in time.

Which documents do I need to fill in?
For the paid programme, it will be necessary for you to deliver the following printed, completed, and signed documents to the UK Point in Celetná 13, 110 00 Prague 1. These documents are on the Charles University website in the Information about Multisport program section.

1. Agreement on Deductions from Wages
2. Employee request for inclusion in the MultiSport programme
3. Consent for processing of personal data.

Please select the agreement on deduction of wages based on the number of registered persons. The variants are the following: Employee, Employee with accompanying adult, Employee with children. When unsubscribing from the paid programme, it will be necessary to deliver the Withdrawal from the Agreement on Deductions from Wages.

Where can I find an up-to-date list of sport facilities that accept the MultiSport card?
The most current list of sport facilities can be found at https://multisport.cz/?s=. 
What should I do if I lose the MultiSport card?
If you lose your card, please contact us at info@multisport.cz, or call 220 188 700.

How is my MultiSport card paid for?
Employees pay for their cards themselves. The cost is deducted from wages each month.

Will my employer contribute to the cost of the MultiSport card?
The employer will not contribute to the cost of the MultiSport card.

Can multiple people use the MultiSport card?
No, unfortunately the card is non-transferable. However, you may order a card for your partner for a fee of CZK 790 per month, or for up to three of your children for a fee of CZK 400 per child per month.

How is the MultiSport card used?
The MultiSport card can be used for a single free or discounted admission each day within the network of sport facilities participating in the MultiSport programme. Before using services in sport and relaxation centres, the cardholder shall be required to present their MultiSport card and their ID at the reception, and in some cases may be required to confirm their visit by signing in. More details can be found at https://www.multisport.cz.